

VOI ARENELLA RESORT

SIRACUSA



LOCATION

VOI Arenella Resort is located on the south-eastern coast of Sicily, 10 km far from Syracuse and 70 km from Catania Airport. Covering over 65 hectares of green land, the property is one of the biggest holiday resorts in Sicily.

In addition to the beauty of the coast and the clear waters, guest can discover the nearby cities of Noto, Marzamemi, Modica, Taormina, Agrigento and the wonderful Ortigia, with its baroque architecture.

During the last season several areas were renovated: the bar, the pizzeria, the swimming pools and the solarium around them, the amphitheater and two new paddle courts.

BEACH

The resort is from 250 m to 600 m far from a crystal blue sea (800 m from the beach).

The 4-km long coastline in front of the resort is equipped with wooden solarium (available from mid-May to mid-September) with umbrellas and sunbeds (subj. to availability) with stairs to the sea.

Beach service available from 01/05 to 30/09, from 9.00 to 19.00.

On the beautiful beach of Arenella a reserved and equipped area for our clients reachable by a shuttle-bus from 9.00 to 19.00 (available from 1° May).

Starting from the fourth row, free sun umbrellas and sunbeds subject to availability (1 umbrella and 2 sunbeds per room).

Another small sand-pebbly beach with the Water Sport Centre is available. Beach Towels with € 20,00 deposit (change at charge: € 2.00 per change).



ROOMS

The resort offers **410** rooms located in the main building and several 2 storey-buildings.

All rooms equipped with hair-dryer, self-air conditioning, telephone, satellite TV, Wi-fi, safe and mini fridge (restocking service on request, beverages at charge), terrace or balcony.



CLASSIC ROOM
23-34 m²

Double Classic (max 2 pax + cot),

Triple Classic (min. 3 – max. 3 pax + cot)

Quadruple Classic (max 4 pax + cot, some with possibility of 5th adult bed)

Classic Rooms are very spacious and colored in yellow, blue and white they create a cozy, informal and relaxing atmosphere.

Quadruple Classic Rooms are composed of a living room with two single beds, a bedroom with a double bed and a bathroom.



FAMILY ROOM
34 m²

(min. 3 pax, max 4 adults + cot)

Family Rooms are spacious quadruple rooms with a door that divides the two spaces: a living room with two single beds, a bedroom with a double bed and 1 bathroom.



COMFORT ROOM
23-34 m²

Double Comfort (max 2 pax + cot)

Triple Comfort (min. 3 – max. 3 pax + cot)

Quadruple Comfort (max 4 pax + cot)

The Comfort Rooms are completely renovated in soft colored furnishings and in the bathroom.

Quadruple Comfort Rooms are composed of a living room with two single beds, a bedroom with a double bed and a bathroom.



COMFORT FAMILY ROOM
34 m²

(min.3 – max 4 pax + cot);

The Comfort Family Rooms, completely renovated and very spacious, consist of 2 rooms separated by a door, 1 living room with 2 single beds and 1 twin or double bedroom and 1 bathroom.

ROOMS



PREMIUM DOUBLE ROOM
23 m²

(min.1 – max 2 pax + cot);

The Premium Rooms fully refurbished and located in the central building, are closer to the facilities.

They include also the following add-on:

- Daily change of beach towels (on request)
- Courtesy Set
- Table reserved in Aretusa Restaurant (till mid. June and from mid. Sept. table reserved in a dedicated area of the main restaurant)
- Mini Fridge (beverages included, not the restocking)
- Daily Exclusive entrance to the Wellness pool (for Guests up to 12 y.o.)



SUPERIOR ROOM*
28-34 m²

Superior Double (min.2 – max 2 pax + cot)

Superior Triple (min.3 – max.3 pax + cot)

Completely refurbished, they consist of two separate rooms (living room with tv sat and bedroom with another tv sat) and one bathroom.

*Superior Rooms services included:

One sun umbrella and two sunbeds per room reserved on the 1st or 2nd or 3rd row of the beach or a reserved place at the Solarium platforms, upon availability (guests can choose among these two options; the solution chosen will be valid for the entire stay); Mini Fridge (beverages included, not the restocking); Set coffee / tea maker; Daily change of beach towels (on request); For minimum 3 nights stays: 2 wellness path per person / per stay in the Wellness Centre; for less than 3 nights stays: 1 wellness path per person / per stay in the Wellness Centre; daily Exclusive entrance to the Wellness pool (for Guests up to 12 y.o.); Courtesy Set; Table reserved in Aretusa Restaurant from mid June to mid September (table reserved in a dedicated area of the main restaurant in other periods), couverture.



SUPERIOR JUNIOR SUITE (40 m²)
(min 2 - max. 2 pax + 1 child + cot)

The **Superior Junior Suite** rooms enjoy a central position, surrounded by beautiful gardens. They are close to the main services and ideal for guests looking for more privacy and comfort.

They have a large living area, 1 bathroom and a sleeping area with double bed and two satellite TVs with pay per view.

In addition to the services included in the **Superior rooms**, they offer:

- One sun umbrella and two sunbeds per room reserved on the 1st row of the beach;
- daily access to the **Wellness Center** (Turkish bath, sauna, swimming pool, Jacuzzi and Fitness Room), for guests over 12 years of age;

RESTAURANTS & BARS

Half board with drinks incl.: buffet breakfast and dinner with soft drink, mineral water and house wine (from dispenser), beer during the meals.

Full board with drinks incl.: buffet breakfast, lunch and dinner with soft drink, mineral water and house wine (from dispenser), beer during the meals.

All inclusive: buffet breakfast (international), lunch and dinner with soft drink, mineral water and house wine (from dispenser), beer during meals. Open bar (from 10.00 to 24.00) with soft drinks, mineral water, juices, beer, wine, tea, coffee, local liqueurs, spirits and **alcoholic cocktails** (excluded international brands, ice creams and all beverages in bottle). Sweet and salty corners twice a day.

All-inclusive formula not available at the beach bar. Two bars in the main building and a Pool Bar completely renovated (open according to the weather conditions and the management's decision). Bar and self-service restaurant on the beach, at charge. Evening aperitif once a week.



Main Restaurant :

Main restaurant with buffet breakfast, lunch and dinner, show cooking and open-air grill area. Mediterranean cuisine with a range of local and regional dishes, vegan menu proposals, organic products and care for food intolerance in choosing buffet and basic gluten free products. Corner dedicated to the age group 2-3 years during meals, with specific products.

Typical local cuisine dinner, Gala dinner, street food dinner, international cuisine dinner. VOIhotels special dinner with dishes typical of the area where all our resorts are located in.

Aretusa Restaurant :

From mid. June to mid. Sept. this is the restaurant dedicated to Premium, Superior and Superior Junior Suite rooms' guests, with reserved table.

Appetizers, side dishes, fruits and desserts in a dedicated assisted buffet, and all the wide choice of the grill and show cooking area, water, wine and soft drinks bottled and served are included.

At dinner our Chef propose a special Table d'Hotel Menù with a choice of served courses.

Pizzeria Ognina

Pizzeria next to the swimming pool, completely renovated; it offers a wide selection of pizzas and beers. Upon advanced reservation on the spot, all beverages from dispenser are included (soft drink, mineral water, house wine, beer), it is open according to the weather conditions and at the management's discretion.

VOI GUSTO:

VOI Gusto coffee bar with outside veranda (at charge): tasting local wines and typical Sicilian sweet or salty products, aperitifs. From 18.00 to midnight.

FACILITIES

- Two swimming pools with children area and a completely renovated solarium around them, bazaar, newsstand, library corner, games area for children. **ATM.**
- Free WIFI all around the resort.
- Internal unguarded parking.
- Internal Medical Service (mid. June – mid. September), free of charge according to fixed timetable, availability at charge
- Sun umbrella and sunbeds free of charge at the beach, from the fourth row, the swimming-pool and the platforms upon availability
- Free shuttle-bus to the beach from 9.00 to 13.30 and from 15.00 to 19.00.
- Bus service to Syracuse: twice a day, except on Sunday; euro 5,00 round trip, from 12 y.o.; euro 3,00 round trip for children up to 11 y.o.;
- Luggage transport by electric vehicles at the arrival and at the departure

CONGRESS: Conference Hall up to 300 people; 2 rooms for 12 pax and an exhibition space of 400 square meters.



Certification of Sustainability
Certified by Vinco
www.vinco.it



VOI Arenella Resort obtained the GSTC (Global Sustainable Tourism Council) Certification: GSTC was established in 2007 by UNWTO (United Nation World Tourism Organization) with the aim of promoting sustainability and social responsibility in tourism. *For further information: voihotels.com/en/sustainability-something-we-have-heart*



SPORT and ACTIVITIES

From 24/04 to 02/06 and from 24/09 to 01/10: gym, tournaments, mini club during the day; live music in the evening.

From 02/06 to 24/09: a well-experienced staff of artists and sport professionals together with the animation team organizes a wide range of games, tournaments (beach volley, 5-a-side-football, tennis, tennis table), archery group lessons.

Other sports activities **during the day**: muscle awakening, water aerobics, aero- fit, Outdoor Fitness activities in contact with nature, music and dances. The Sea, the protagonist in our resorts, a world to be discovered thanks to our marine biologists' passion and professionalism. Group Bar Classes with local bartenders, upon reservation.

In the evening, various performances (cabaret, musicals, dance evening etc.) or piano bar. At night disco parties, dj set and live music. Foreign Guests can enjoy our night shows and games and several activities tailored to involve them.

International Guest Relation Officer in public areas every day to provide information about the resort and the Sicilian area. Once a week a welcome briefing with the International Guest Relation Officer to illustrate all activities.

Sport facilities: 2 boules courts, 1 5-a side-football pitch, floodlit tennis court, beach volley court, archery area (from 02/06 to 17/09), table tennis. Playground for children. Fitness area open air.

SPECIAL SPORT SECTION :

- **Bike Center**, rental of bicycles (mountain bikes, sport bikes and electric bikes) for individual use or to make a tour in the wonderful surroundings with our bikes tour guides (also English or German speaking);
- **Water Sport Center** equipped with SUP, windsurfs, canoes, catamarans; it offers windsurfing, catamaran and sailing group courses led by Professionals for adults and children with final regatta. Beginners and advanced will be able to enjoy the sport in the best possible conditions. Service depending on the weather conditions and at the Management's decision;
- **Paddle tennis**: a new sport area will include two paddle courts. Individual use free of charge and by reservation on site (deposit required for rackets).

AT CHARGE:

- ✓ Individual courses (wind surfing, canoeing, archery, catamaran, paddle);
- ✓ Sports equipment for individual use;
- ✓ PADI Diving Centre (only in high season) to discover the beauty of the Plemmirio Natural Reserve



CARISSA WELLNESS CENTRE

The resort hosts an elegant wellness center with swimming pool and relaxing area, sauna, Turkish bath, Jakuzzi, in & outdoor fitness, coiffeur (on request), beauty treatments and massages, tisane corner. Entry is allowed from 12 years old; ticket entrance to be paid on spot (1 hour ca).

VOI CONCIERGE

Weekly program of 1-day or half-day excursions to Taormina (135 km), Noto (30 km), Ragusa, Modica, Palazzolo Acreide; guests will be led by a guide who will offer group or individual itineraries tailor-made for each customer; possibility of car renting on site.



VOI 4 FAMILY (from 02/06 to 24/09)

A small village expressly dedicated to families and their needs with areas and equipment specifically designed for children with a view to comfort and safety. Numerous activities for all ages: sports, creative activities and games, assisted by a professional team with great skills and passion for their job. Opening hours allow parents to make the most on their stay, respecting the children's desires and sleeping patterns. Meals are devised to satisfy children needs in dedicated areas. Welcome Desk VOI4Family and a guest-relator is available for any family requirements.

VOILÀ BABY (0-2,99 y.o.)

A Fully equipped nursery with plenty of indoor and outdoor space, where the babies will have great time in a calm and comfort environment, just like home:

- A Nursery equipped with steam sterilizers, bottle-warmers, hotplates, crockery, mixer, fridge, microwave; and with specific products (clear broth, veg soup, fresh fruit, meat/fish/fruit baby food, fresh milk, biscuits, yoghurt, water, fruit juices, nappies). Products supplied to parents during the assistance time only from 11.30 to 21.30. After-hour access possible. This service will be available from 02/06 to 24/09.
- Baby sleeping area with assistance (from 11.30 to 19.30), baby cots and baby linen
- Indoor & Outdoor Game Area with toys
- Baby Welcome Kit (upon reservation and for a deposit): stroller, toilet reducer, tub, bottle warmer. The deposit ranges from € 20.00 to € 50.00, depending on the items the customer wants to receive.
- Babies can't be left alone! Parents have to stay with them!
- Baby-sitting at extra charge, on request

VOILÀ MINI | VOILÀ KIDS | JUNIOR CLUB (3-6,99 y.o.) (7-9,99 y.o.) (10-12,99 y.o.)

The mini clubs are heaven of fun. We run a full schedule of activities throughout the day with the right balance of indoor and outdoor time under the careful supervision of our childcare team.

- Multilingual support from 9.30 to 21.30
- Outdoor Game area
- Once a week our little guests can have the chance to have breakfast and to participate to a treasure hunting with our mascotte VOIà, the giraffe;
- Lunch and dinner in a dedicated area with specific menu for kids together with VOI Staff;
- Games Room with TV, video games, board games and WIFI
- Sport: football and tennis group lessons (from 7 years old), dance (from 3 years old);
- Special Sailing Section: windsurfing, catamaran and sailing group courses (in optimist) with our Pros. Only from 8 years old
- Special workshops: circus school or juggling, activities in the company of biologists and naturalists, baby fitness to keep fit, weekly activities carried out with your family, snacks with natural products and made in collaboration with children
- Baby dance in the evening, and Kids Show once a week
- Welcome Kit: backpack and cap

YOUNG CLUB (13-17,99 y.o.)

Dedicated to 13 – 17,99 yrs old. They will be surrounded by a mixed group of youngsters of their own age, taking part of fun activities, socializing and keeping active. Teens will be supervised by one of our activity leaders, who will assist them to create a range of fun activities and games.

- Assistance in English and German languages
- Daily sports-and entertainment program from 10.00 to 24.00 in the night
- Special Sailing Section: windsurfing, catamaran and sailing group courses with our Pros
- A get-together area with video games and WIFI
- Dinner in a dedicated area together with VOI Staff
- Party or Disco after the evening show

REMARKS

- Rooms and Services: Check in 4 p.m.; check out 10.00 a.m. Services start at 4 p.m. and end after check out.
- Meal plan: Half board basis with drinks at meals includes compulsory breakfast and dinner; All Inclusive basis start from arrival dinner to departure lunch
- Double room single use supplement applied to the typology and meal plan booked.
- Day use or late check out with a fee on request on the spot;
- *The above-mentioned rates are intended inclusive of VAT 10%. The economic fiscal reform in Italy will expect a possible increase of the percentage on the current applied valued added tax (VAT 10%). In case of confirmation of the increase of VAT percentage, the above rates will be increased accordingly.*

CHILDREN POLICY AND REDUCTIONS

- 1st and 2nd Infant 0 – 2,99 years old: free of charge in cot.
- 1st Child 3-11,99 years old: 75% reduction
- 2nd Child 3-11,99 years old: 50% reduction
- 3rd Child 3-11,99 years old: 50% reduction only in quadruple classic and comfort (on request)

- 3rd/4th bed Adult: 30% reduction (5° bed in quadruple room)

SPECIAL OFFERS

Long Stay offers (not combinable with Early Booking Discounts):

- Long Stay offers: for stay **14 nights or more** from **24/04** to 08/07 incl. and from 27/08 to 30/09 incl. 15% discount
 - for stay of **10 nights** from 02/07 till 5/8 incl. 10% discount
- (the start and end dates of the stay must be included in those indicated, otherwise the offer will not be applied)

Early Booking Discounts (not applicable combined and not combinable with Long Stay Offer):

- Early Booking 1: for bookings confirmed by the 31/01/23 incl. 20% discount for stays in all periods **except 16° July to 2° Sept 2023 included:**
- Early Booking 2: for bookings confirmed by the 28/02/23 incl. - stays in all periods **except 16° July to 2° Sept 2023 included:**
15% of discount
- Early Booking 3: for bookings confirmed by the 31/03/23 incl. – stays in all periods **except 16° July to 2° Sept 2023 included:**
10% of discount

SUPPLEMENTS



1st and 2nd Infant 0 – 2,99 years old : VOILA' Baby on request, to be paid on the spot: € 20,00 per infant per night from 02/06 to 25/06 and from 20/08 to 23/09 incl.; € 25,00 per infant per night from 25/06 to 19/08 incl..

Full Board Supplement (**water, soft drinks, wine and beer with draft service incl. at meals**): € 13,00 per person per night.

All Inclusive € 19.00 per person per night.

Comfort rooms: euro 8,00 per person per night from 25/06 to 27/08 out; euro 6,00 in all other periods, on Classic room rate;

Comfort Family rooms: euro 12,00 per person per night from 25/06 to 27/08 out; euro 10,00 in all other periods, on Classic room rate

Premium rooms: euro 22,00 per person per night from 25/06 to 27/08 out; euro 15,00 in all other periods, on Classic room rate

Superior rooms: euro 30,00 per person per night from 25/06 to 27/08 out; euro 22,50 in all other periods, on Classic room rate

Superior Junior Suite: rates on request

REMARKS

City Tax: € 2.00 per day per person, for max. 4 nights

The above mentioned tax is obligatory; it will be paid directly by the guests at the check-in. *The following categories are free of charge: children younger than 12 years old, people older than 80 years old, disabled. Any amends during the season will be advised.*

Club Card Included from 02/06 to 24/09: it includes beach service, entertainment staff, mini club and sports as description.

Pets not admitted.

